TVÄTTAD





Please refer to the last page of this manual for the full list of IKEA appointed After Sales Service Provider and relative national phone numbers.

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Subject to change without notice.

A Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Do not let children play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.

 Keep children and pets away from the appliance when the door is open.

- If the appliance has a child safety device, it should be activated.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

General Safety

- Do not change the specification of this appliance.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - by clients in hotels, motels, bed & breakfast and other residential type environments;
 - areas for communal use in blocks of flats or in launderettes.
- Do not exceed the maximum load of 8 kg (refer to the "Programme chart" chapter).
- The operating water pressure at the water entry point from the outlet connection must be between 0.5 bar (0.05 MPa) and 8 bar (0.8 MPa).
- The ventilation opening in the base must not be covered by a carpet, mat, or any floor covering.
- The appliance must be connected to the water mains using the new supplied hose sets, or other new hose sets supplied by the Authorised Service Centre.
- · Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.
- Do not use high pressure water sprays and/or steam to clean the appliance.

 Clean the appliance with a moist cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

Safety instructions

Installation



The installation must comply with relevant national regulations.

- Remove all the packaging and the transit bolts including rubber bush with plastic spacer.
- Keep the transit bolts in a safe place. If the appliance is to be moved in the future they must be reattached to lock the drum to prevent an internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Follow the installation instructions supplied with the appliance.
- Do not use the appliance before installing it in the built-in structure due to safety manner.
- Do not install or use a damaged appliance.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- The floor area on which the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- When the appliance is in its permanent position, check if it is levelled correctly with the aid of a spirit level. If it is not, adjust the feet accordingly.
- Do not install the appliance directly above a floor drain.
- Do not spray water on the appliance and do not expose it to excessive humidity.
- Do not install the appliance where the appliance door cannot be fully opened.

 Do not put a closed container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.

Transport and storage

- Products must be transported in the original packaging in a vertical position.
- During transport and storage, protect the product from weathering and mechanical damage.
- Products should be stored in a packed form in heated rooms at a temperature from plus 5 °C to plus 40 °C.

Electrical connection



Warning! Risk of fire and electric shock.

- The appliance must be earthed.
- Always use a correctly installed shockproof socket.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable.
 Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation.
 Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.

 Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

Water connection

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.
- Do not use an extension hose if the inlet hose is too short. Contact the Authorised Service Centre for the replacement of the inlet hose.
- When unpacking the appliance, It is possible to see water flowing from the drain hose. This is due to the testing of the appliance with the use of water in the factory.
- You can extend the drain hose to maximum 400 cm. Contact the Authorised Service Centre for the other drain hose and the extension.
- Make sure that there is access to the tap after the installation.

Use



Warning! Risk of injury, electric shock, fire, burns or damage to the appliance.

- Follow the safety instructions on the detergent packaging.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not wash fabrics which are heavily soiled with oil, grease or other greasy substances. It can damage rubber parts of the washing machine. Prewash such fabrics by hand before loading them into the washing machine.

- Do not touch the glass door while a programme operates. The glass can get hot.
- Make sure that all metal objects are removed from the laundry.

Internal lighting



Warning! Risk of injury.

- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.
- To replace the internal lighting, contact the Authorised Service Centre.

Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or nonprofessional repair can have safety consequences and might void the guarantee.

Disposal

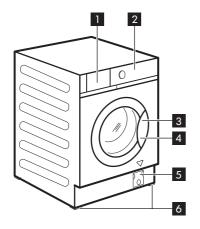


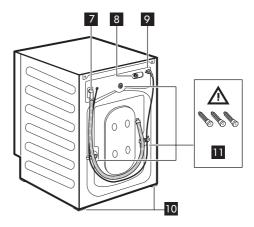
Warning! Risk of injury or suffocation.

- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.
- Dispose of the appliance in accordance with local requirements for the disposal of Waste Electrical and Electronic Equipment (WEEE).

Product description

Appliance overview





- Detergent dispenser drawer
- 2 Control panel
- 3 Door handle
- 4 Rating plate
- 5 Drain pump filter
- 6 Front feet for levelling the appliance
- 7 Drain hose
- 8 Inlet hose connection
- 9 Mains cable
- 10 Back feet for levelling the appliance
- 11 Transit bolts

Rating plate position 4

The data in the following drawing are indicative only. Please check the rating plate of your appliance.



Warning! Before using the appliance, make sure that transit bolts are removed.

Inspection check list

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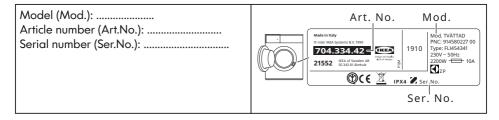
Warning! Refer to Safety chapters.

Please follow the inspection check list before using your appliance.

Topics	If the answer is YES , no action is needed	If the answer is NO, please
The appliance is built in the furniture following the assembly instructions. It is NOT positioned free-standings.		Install it in the furniture as required. Refer to assembly instruction.
Open and close the detergent dispenser drawer: no collision with furniture.		Refer to 'Filling the detergent and additives' section.
Drain hose correctly connected to the drainage.		Refer to hoses connection description in the assembly instruction.
No water leakage around the hose connections.		Refer to water connection warning in the assembly instruction.
The appliance is connected to an earthed socket.		Refer to 'Electrical connection' section.
The appliance is stable and levelled properly.		Refer to 'Installation' section.
Hoses and mains cable are not kinked.		Refer to 'Electrical connection' and 'Water connection' section.
There is no carpet under the appliance.		Remove the carpet.

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Please write down the product model name, article number and serial number here below and attach your receipt to this page.



First use

- During installation or before first use you may observe some water in the appliance. This is a residual water left in the appliance after a full functional test in the factory to ensure the appliance is delivered to customers in perfect working order and is no cause for concern.
- Make sure that the electrical power is available and the water tap is open.

2. Pour 2 litres of water into the detergent compartment marked by !!!.

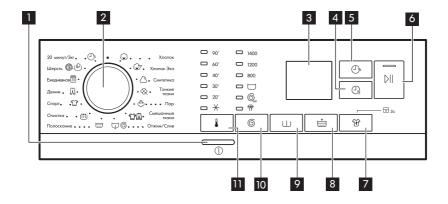
This action activates the drain system.

- Set and start a programme for cotton at the highest temperature without any laundry in the drum.

This removes all possible dirt from the drum and the tub.

Control panel

Control panel description



The options/functions are not available with all washing programmes. Check the compatibility between options/functions and washing programmes in the "Programme Chart". An option/function can exclude another one, in this case the appliance doesn't allow you to set incompatible options/functions.

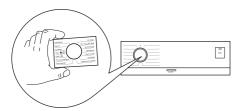
1	① On/Off button	Press this button for a few seconds to activate or deactivate the appliance. Two different tunes sound while switching the appliance on or off. As the Stand-by function automatically deactivates the appliance after several minutes to reduce the energy consumption, press this button to activate the appliance again. For more details, refer to 'Stand-by function' paragraph in 'Daily Use' chapter.
2	Programme knob	Turn the selector knob to select the desired programme.

	Display	
	Jispidy	
		T T II II
3		 Door locked indicator: Indicator on: the door cannot be opened. The appliance is working or has stopped with water left in the tub. Indicator off: the door can be opened. The programme is finished or the water has been emptied out. Delay start indicator. Delay start indicator can show: reset position (); programme duration (e. g. Z→0); delay time (e. g. Z→1); cycle end (□□□); warning code (e.g. E□□); error indicator (). FlexTime indicator. Anti-stain indicator. Extra Rinse indicator. Steam phase indicator. Add garments indicator. It lights at the beginning of the washing phase, when it is still possible to pause the appliance and add more laundry. Child safety lock indicator. Machine clean indicator. This is a recommendation to
		perform the drum cleaning. • The Anti-crease phase indicator.
4	Ch Delay Start touch button	With this option you can delay the start of a programme to a more convenient time. Touch the button repeatedly to set the required delay. The time increases in steps of 1 hour up to 20 hours.

		-
5	FlexTime touch button	With This option reduces the programme duration depending on the load size and the degree of soiling. When you set a washing programme, the display shows the default duration and the dashes Tap on this button to reduce the programme duration according to your needs. The display shows the new programme duration and a number of dashes will decrease accordingly: suitable for a full load of normally soiled garments a quick cycle for a full load of lightly soiled garments very quick cycle for a smaller lightly soiled load (max. half load recommended) the shortest cycle to freshen up a small amount of laundry.
6	Start/Pause touch button	This button allows you to start or to pause the selected washing programme.
7	Anti-stains touch button and permanent Child Lock option 3s	 Touch this button to set the Anti-stains option 1. This option is designed to remove stubborn stains. Pour the stain remover into PREWASH compartment. Hold pressed this button for 3 seconds to set the Child Lock option 3s. This option prevents children from playing with the control panel: all controls are disabled. To deactivate this option, hold this button pressed for 3 seconds.
8	Extra Rinse touch button	This appliance is designed for saving energy. If it necessary to rinse the laundry using an extra quantity of water (extra rinse), select this option. Some additional rinses will be performed. This option is recommended for people who are allergic to detergents. The corresponding indicator above the touch button illuminates and also stays permanently on during next cycles until this option is deactivated.
9	Prewash touch button	This option adds a pre-wash phase at 30 °C before the washing phase. This option is recommended for heavily soiled laundry, especially if containing sand, dust, mud and other solid particles.

10	Spin and additional options touch button	When you set a programme, the appliance automatically sets the maximum spin speed allowed, except in Denim programme. By means of this button, you can change the default spin speed or set one of the additional spin options: • Rinse Hold . The related indicator comes on. The final spin is not performed. The water of the last rinse is not drained out to prevent the fabrics from creasing. The washing programme ends with water in the drum. The door stays locked and the drum turns regularly to reduce creasing. You must drain the water to unlock the door. Refer to 'Draining water out after end of cycle' in the 'Daily use' chapter. • No Spin . The related indicator comes on. Set this option to deactivate all spin phases. The appliance performs only the draining phase of the selected washing programme. Set this option for very delicate fabrics. The rinse phase uses more water for some washing programmes • Quiet Cycle . The related indicator comes on. The intermediate and the final spinning phases are suppressed and the programme ends with water in the drum. The door stays locked. The drum turns regularly to reduce creasing. You must drain the water to unlock the door. Refer to 'Draining water out after end of cycle' in the 'Daily use' chapter. As the programme is very quiet, it is suitable for use at night time when cheaper electricity tariffs are available. In some programmes the rinses are performed with more water. The appliance empties the water out automatically after approximately 18 hours.
111	Temperature touch button	When you select a washing programme, the appliance automatically proposes a default temperature. With this option you can change the temperature. The indicator of the set temperature comes on. The indicator $\stackrel{\star}{X}$ = cold water.

Multilingual badges



Adhesive badges in different languages are

supplied with the appliance.
The desired badge can be glued around the programme knob.

Programmes

Programme Chart

Programme Default temper- ature Temperature range	Reference spin speed Spin speed range (rpm)	Max. load	Programme description (Type of load and level of soiling)
Cottons 40 °C 90 °C - Cold	1400 rpm (1400 - 800)	8 kg	White cotton and coloured cotton. Normal and heavy soil.
Cottons Eco ¹⁾ 40 °C 60 °C - 40 °C	1400 rpm (1400 - 800)	8 kg	White cotton and fast-coloured cotton. Normally soiled items. The energy consumption decreases and the time of the washing programme is extended, ensuring good washing results.
Synthetic 40 °C 60 °C - Cold	1200 rpm (1200 - 800)	3 kg	Synthetic items or mixed fabric items. Normally soiled items.
© Delicates 30 °C 40 °C - Cold	1200 rpm (1200 - 800)	2 kg	Delicate fabrics such as acrylics, viscose and mixed fabrics requiring gentler washing. Normally and lightly soiled items.
Steam	-	1 kg	Steam programme for cotton and synthetic items . This cycle removes odours from the laundry ²⁾ .

Programme Default temper- ature Temperature range	Reference spin speed Spin speed range (rpm)	Max. load	Programme description (Type of load and level of soiling)
Mixed 30 °C 40 °C - Cold	1200 rpm (1200 - 800)	3 kg	Synthetic and mixed fabrics. Normally soiled items.
□⑥ Spin/Drain	1400 rpm (1400 - 800)	8 kg	All fabrics, except woollens and delicate fabrics. To spin the laundry and to drain the water in the drum.
Rinse	1400 rpm (1400 - 800)	8 kg	All fabrics, except woollens and very delicate fabrics. Programme for rinsing and spinning the laundry. The default spin speed is the one used for cotton programmes. Reduce the spin speed according to the type of laundry. If necessary, set the Extra Rinse option to add rinses. With a low spin speed, the appliance performs delicate rinses and a short spin.
Machine clean 60 °C	1200 rpm (1200 - 800)	-	Maintenance cycle with hot water to clean and freshen the drum and to remove residue that may cause odour. For the best result use this cycle once a month. Before running this cycle, remove all items from the drum. In the WASH compartment of the detergent dispenser drawer, turn the flap in upward position. Pour a cup of chlorine bleach or a washing machine cleaner in the washing phase compartment. DO NOT use both together. (i) After the drum cleaning, run a further rinse cycle with empty drum and no detergent to remove any residue of bleach.
Sport 30 °C 40 °C - Cold	1200 rpm (1200 - 800)	3 kg	Synthetic sport items. This programme is designed to gently wash modern outdoor sportswear and is also suitable for gym, cycling or jogging clothes or similar.

Programme Default temper- ature Temperature range	Reference spin speed Spin speed range (rpm)	Max. load	Programme description (Type of load and level of soiling)
Denim 30 °C 40 °C - Cold	800 rpm (1200 - 800)	3 kg	Special programme for Denim clothing with delicate washing phase to minimize colour fading and marks. For better care a reduced load size is recommended.
Daily 40 °C 60 °C - Cold	1200 rpm (1200 - 800)	3 kg	Cottons and Synthetics. Short programme for lightly soiled daily laundry.
₩ool 40°C 40°C - Cold	1200 rpm (1200 - 800)	1.5 kg	Machine washable wool, hand washable wool and other fabrics with «hand washing» care symbol ³⁾ .
20 minutes/3kg 30 °C 40 °C - 30 °C	1200 rpm (1200 - 800)	3 kg	A very short cycle for lightly soiled cotton and synthetic items or worn only once.

¹⁾ This programme at 60 °C with a load of 8 kg is the reference programme for energy label data, in compliance with GOST R IEC 60456:2010.

Programme options compatibility

Pro- gramme	© Spin	Cinse Hold	©. No spin	क् Quiet cycle	Prewash ¹⁾	📩 Extra Rinse	र्भि Stains ²⁾	رگ Delay Start	(Ĵ∋ Flextime
Ç Cottons	•	•	•	•	•	•	•	•	•
Cottons Eco	•	•	•		•	•	•	•	•

²⁾ Steam does not remove animal odours.

³⁾ During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.

Pro- gramme	© Spin	C Rinse Hold	© No spin	⊕ Quiet cycle	Prewash ¹⁾	📩 Extra Rinse	र्सि Stains ²⁾	다 Delay Start	راً∍ Flextime
		<u></u>	◎ 2	₽ ₫	Pre	#∭ ₹	Sta	⊕ ₽	
Synthet-ic	•	•	•	•	•	•	•	•	•
⊗ Deli- cates	•	•	•	•		•		•	
								•	•
Mixed	•	•	•	•	•	•		•	•
□© Spin/ Drain	•		•					•	
Rinse	•	•	•			•		•	
Ma- chine clean	•		•					•	
Sport	•	•	•		•	•		•	
Denim	•	•	•	•		•		•	
Daily	•	•	•	•	•	•	•	•	
⊕ 🖗 Wool	•	•	•					•	

Pro-	©	☐	©.	∰	U Prewash¹)	📩	िं	்	(J.}
gramme	Spin	Rinse Hold	No spin	Quiet cycle		Extra Rinse	Stains ²⁾	Delay Start	Flextime
20 mi- nutes/3 kg	•		•					•	

¹⁾ Prewash and Stains option cannot be selected together.

Settings

Acoustic signals

This appliance has different acoustic signals, that operate when:

- You activate the appliance (special short tune).
- You deactivate the appliance (special short tune).
- You touch the buttons (click sound).
- You make an invalid selection (3 short sounds).
- The programme is completed (sequence of sounds for about 2 minutes).
- The appliance has a malfunction (sequence of short sounds for about 5 minutes).

To activate/deactivate the acoustic signals when the programme is completed, touch the

and the

buttons simultaneously for about 2 seconds. The display shows On or Off

if you deactivate the acoustic signals, they continue to operate when the appliance has a malfunction.

Child Lock 3s

With this option you can prevent children from playing with the control panel.

To activate/deactivate this option, hold the Anti-stains button pressed until the indicator comes on/goes off on the display.

When it is activated, the appliance will default to this option after you switch it off or change/reset the programme. If you press any button, the indicator blinks to indicate that the buttons are disabled.

The Child Lock function may not be available for a few seconds after switching the appliance on.

²⁾ This option is not available with temperature lower than 40 °C.

Daily use

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Warning! Refer to Safety chapters.

Activating the appliance

- Connect the mains plug to the mains socket.
- 2. Open the water tap.
- Press the On/Off button for a few seconds to activate the appliance.

A short tune sounds.

Setting a programme

1. Turn the programme knob to select the desired washing programme.

The indicator of the Start/Pause \square button flashes.

The display shows an indicative programme duration.

- 2. To change the temperature and/or the spin speed, touch the related buttons.
- If desired, set one or more options by touching the related buttons. The related indicators illuminate.
- i If a selection is **not possible** an acoustic signal sounds and the display shows — —.

Loading the laundry

- 1. Open the appliance door.
- **2.** Empty the pockets and unfold the items before you put them in the appliance.
- Put the laundry in the drum, one item at a time.

Do not exceed the maximum recommended load for each programme.

4. Close the door firmly.

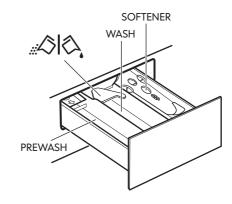


Make sure that no laundry gets caught between the seal and the door to avoid risk of water leakage and damage to the laundry.

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Warning! Washing heavily oiled, greasy stains could cause damage to rubber parts of the washing machine.

Filling the detergent and additives



PREWASH - Compartment for prewash phase, soak programme or stain remover. The prewash and soak detergent is added at the beginning of the wash programme WASH - Compartment for washing phase. SOFTENER - Compartment for fabric softener and other liquid treatments (fabric conditioner, starch).

MAX - Maximum level for quantity of liquid additives.

- Flap for powder or liquid detergent.

English words legend:

- PUSH = Push.
- PREWASH = Prewash.
- WASH = Wash.
- POSITION USING POWDER
 DETERGENT = Position using powder detergent.
- LIQUID DETERGENT = Liquid detergent.
- 100 ml = 100 ml.
- 60 ml = 60 ml.
- POSITION USING LIQUID DETERGENT = Position using liquid detergent.
- REMOVE TO CLEAN = Remove to clean.
- MAX = Maximum.
- SOFTENER = Softener.
- MAX 100 ml = Max 100 ml.
- Follow the product manufacturer's recommendations on quantities to use and do not ever exceed the MAX mark in the detergent dispenser drawer. To measure out the right quantity of the detergent, see more details in "Degrees of water hardness". Any fabric softener or starching additives must be poured into the compartment before starting the wash programme.
- After a washing cycle, if necessary, remove any detergent residue from the detergent dispenser drawer.



Pull out the detergent dispenser drawer until it stops.

Pour the detergent into the WASH compartment or in the appropriate compartment if it is required by the selected programme/option.



For powder detergent: flap turned upwards.



For liquid detergent: flap turned downwards.

With the flap is in the position for liquid detergent:

- Do not use gelatinous or thick liquid detergents.
- Do not exceed to liquid detergent dose indicated on the flap.
- Do not set the pre wash phase.
- Do not set the delay start function.







Carefully close the detergent dispenser drawer.

Make sure that the flap does not block the drawer when closing.

Setting a programme

1. Turn the programme knob to select the desired washing programme.

The indicator of the Start/Pause | button flashes.

The display shows an indicative programme duration.

- 2. To change the temperature and/or the spin speed, touch the related buttons.
- If desired, set one or more options by touching the related buttons. The related indicators illuminate.
- if a selection is **not possible** an acoustic signal sounds and the display shows — —.

Starting a programme

Touch the Start/Pause I button to start the programme. The related indicator stops flashing and stays on. It is not possible to start the programme when the indicator of the button is off and doesn't flash (e.g. programme knob on a wrong position). The programme starts, the door is locked.

The display shows the indicator —0.

The drain pump can operate shortly before the appliance fills water.

Starting a programme with the delay start

- 1. 1. Touch the Delay Start hutton repeatedly until the display shows the desired delay time. On the display the indicator shows
- Touch the Start/Pause button. The appliance door locks and starts the countdown of the delay start. The

display shows the indicator -0. When the countdown is completed, the programme starts automatically.

Cancelling the delay start after the countdown has started

To cancel the delay start:

- Touch the Start/Pause | button to pause the appliance. The related indicator flashes.
- 2. Touch the Delay Start houtton repeatedly until the display shows and the indicator ogoes off.
- 3. Touch the Start/Pause button again to start the programme immediately.

Changing the delay start after the countdown has started

To change the delay start:

- Touch the Start/Pause button to pause the appliance. The related indicator flashes.
- 2. Touch the Delay Start h button repeatedly until the display shows the desired delay time.
- 3. Touch the Start/Pause button again to start the new countdown.

The AutoAdjust System load detection

After touching the Start/Pause | button:

disappears and new cycle duration is displayed.

The appliance automatically adjusts the programme duration to the load to

programme duration to the load to achieve perfect washing results in the minimum possible time.

Pausing a programme and changing options

When the programme is running, you can change **only some** options:

- 1. Touch the Start/Pause bl button. The related indicator flashes.
- Change the options. The given information in the display changes accordingly.
- **3.** Touch the Start/Pause button again. The washing programme continues.

Cancelling a running programme

- Press the button On/Off to cancel the programme and to deactivate the appliance.
- 2. Press the button On/Off again to activate the appliance.
- If the AutoAdjust System has completed and the water filling has already started, the new programme starts without repeating the AutoAdjust System. The water and the detergent are not drained out in order to avoid waste.

There is also an alternative way of cancelling:

- 1. Rotate the programme knob to the "Reset" position \bullet .
- 2. Wait for 1 second. The display shows

Now, you can set a new washing programme.

Opening the door



Warning! If the temperature and level of the water in the drum are too high and/or the drum is still rotating you should not open the door.

①

Adding garments. It is recommended to add garments until the +J is on.

While a programme or the delay start operates, the appliance door is locked. The display shows the indicator -1.

- 1. Touch the Start/Pause button. In the display the related door lock indicator goes off.
- Open the appliance door. If necessary, add or remove the garments. Close the door and touch the Start/Pause \(\subseteq \| \) button.

The programme or the delay start continues. The door can be opened when the programme is completed, or set the programme of to drain the water and then touch the Start/Pause by button.

End of the programme

When the programme has finished, the appliance stops automatically. The acoustic signals operate (if they are active). The display shows

The indicator of the Start/Pause | button goes off.

The door unlocks and the indicator - goes off.

1. Press button On/Off ① to deactivate the appliance.

After five minutes from the end of the programme, the energy saving function automatically deactivates the appliance.

- When you activate the appliance again, the display shows the end of the previous programme. Turn the programme knob to set a new cycle.
- 2. Remove the laundry from the appliance.
- 3. Make sure that the drum is empty.
- Keep the door and the detergent dispenser drawer slightly ajar to prevent mildew and odours.

Draining water out after end of cycle

If you have chosen a programme or an option that does not empty out the water of the last rinse, the programme is completed, but:

- The time area shows 🗓 and the display shows the door locked 🗝.
- The indicator of the Start/Pause button starts flashing.
- The drum still turns at regular intervals to prevent creases in the laundry.
- · The door stays locked.
- You must drain the water to open the door:
- If necessary, touch the Spin button to decrease the spin speed proposed by the appliance.
- 2. Press the Start/Pause button: the appliance drains the water and spins.

The option indicator or \P goes off.

- If you have set IP and the spin speed has not been changed, when you press the Start/Pause I button, the appliance only drains the water.
- 3. When the programme is completed and the door locked indicator goes off, you can open the door.
- **4.** Press the On/Off \bigcirc button for a few seconds to deactivate the appliance.

Stand-by function

The Stand-by function automatically deactivates the appliance to reduce the energy consumption when:

- You do not use the appliance for 5 minutes when no programme is running.
 Press the On/Off button to activate the appliance again.
- 5 minutes after the end of the washing programme.

Press the On/Off \bigcirc button to activate the appliance again.

The display shows the end of the last programme.

Turn the programme knob to set a new cycle.

If the pris programme knob rotated to the

"Reset" position •, the appliance automatically turns off in 30 seconds.

if you set a programme or an option that ends with water in the drum, the Stand-by function doesn't deactivate the appliance to remind you to drain the water.

Hints and tips

Λ

Warning! Refer to Safety chapters.

The laundry load

- Sort the laundry as follows: white, coloured, synthetics, delicates and wool.
- Follow the washing instructions on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first couple of times.
- Button up pillowcases, close zippers, hooks and poppers. Tie up belts.
- Turn multilayered fabrics, wool and items with printed illustrations inside out.
- · Pre-treat tough stains.
- Wash heavy soil stains with a special detergent.
- Be careful with curtains. Remove the hooks and put the curtains in a washing bag or pillowcase.
- Do not wash laundry without hems or with cuts.
- Use a washing bag to wash small and/or delicate items (e.g. underwired bras, belts, tights, etc.).
- Avoid washing garments full of long animal hair or poor quality garments releasing lots of fluff that could block the drain circuit and therefore requiring the Service assistance.

Stubborn stains

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

Do not spray stain remover on garments near the appliance as it is corrosive to the plastic parts.



Detergent type and quantity

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment:

- Use only detergents and other treatments specially made for washing machines.
 First, follow these generic rules:
 - powder detergents for all types of fabric, excluding delicate. Prefer powder detergents containing bleach for whites and laundry sanitization,
 - liquid detergents, preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special ones for woollens only.
- The choice and quantity of detergent will depend on: type of fabric (delicates, woollens, cottons, etc), the colour of clothes, size of the load, degree of soiling, wash temperature and hardness of the water used.
- Follow the instructions that you find on packaging of the detergents or other treatments without exceeding the indicated maximum level (MAX).
- · Do not mix different types of detergents.

- · Use less detergent if:
 - you are washing a small load,
 - the laundry is lightly soiled,
 - there is large amounts of foam during washing.
- When using detergent tabs or pods, always put them inside the drum, not in the detergent dispenser.

Insufficient detergent may cause:

- · unsatisfactory washing results,
- · the wash load to turn grey,
- · greasy clothes,
- mould in the appliance.

Excessive detergent may cause:

- sudsing.
- · reduced washing effect,
- · inadequate rinsing,
- a greater impact for the environment.

Ecological hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewash in order to save detergent, water and time (the environment is protected too!).
- Loading the appliance to the maximum capacity indicated for each programmes helps to reduce energy and water consumption.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- To use the correct quantity of detergent, refer to the quantity suggested by the

- detergent producer and check the water hardness of you domestic system. Refer to 'Water hardness'.
- Set the maximum possible spin speed for the selected washing programme before drying your laundry in a tumble dryer. This will save energy during drying!

Degrees of water hardness

Water hardness is classified in so-called "degrees" of hardness. Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

Characteris-	Degrees of water hard- ness			
tic	German °dH	French °T.H.		
Soft	0-7	0-15		
Medium	8-14	16-25		
Hard	15-21	26-37		
Very hard	> 21	> 37		



A water softener must be added when water has a medium-high degree of hardness. Follow the manufacturer's instructions. The quantity of detergent can then always be adjusted (reduced) to degree of hardness soft.

Care and cleaning



Warning! Refer to Safety chapters.

External cleaning

Clean the appliance with mild soap and warm water only. Fully dry all the surfaces. Do not use a scouring pads or any scratching material.

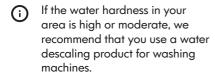


Caution! Do not use alcohol, solvents or chemical products.



Caution! Do not clean the metal surfaces with chlorine-based detergent.

Descaling



Regularly examine the drum to check for limescale.

Regular detergents already contain water softening agents, but we recommend to run a cycle with an empty drum and a descaling product occasionally.



Always follow the instructions that you find on the packaging of the product.

Maintenance wash

The repeated and prolonged use of low temperature programmes can cause detergent deposits, fluff residues, bacterial growth inside the drum and the tub. This could generate bad odours and mildew. To eliminate these deposits and clean the inner part of the appliance, run a maintenance wash regularly (at least once a month).



Refer to "Cleaning the drum" paragraph.

Door seal

Regularly examine the seal of the door and remove all objects from the inner part.



Cleaning the drum

Regularly examine the drum to prevent unwanted deposits.

Rust deposits in the drum may occur due to rusting foreign body in the washing or tap water containing iron

Clean the drum with special products for stainless steel.



Always follow the instructions that you find on the packaging of the product.

Do not clean the drum with acidic descaling products, scouring products containing chlorine or iron or steel wool.

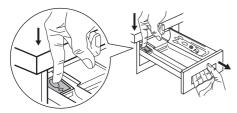
For a thorough clean:

- 1. Remove all laundry from the drum.
- 2. Run the Machine clean programme. For more details, refer to washing programme table.
- 3. Add a small quantity of powder detergent into the empty drum, in order to rinse out any left residues.
- Occasionally, at the end of a cycle the display may show the icon to perform the "drum cleaning". Once the drum cleaning has been performed, the icon disappears.

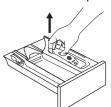
Cleaning the detergent dispenser drawer and the drawer recess

The detergent dispenser drawer should be cleaned regularly to remove possible deposits of dried detergent or clotted fabric softener and/or formation of mould.

Proceed as follows:



To remove the drawer, press the lever downwards and pull it out.



To aid cleaning, remove also the top part of the additive compartment.



Use a stiff brush to clean and remove all washing powder residue.



Flush out all the removed parts of the dispenser drawer under a tap to remove any traces of accumulated powder.



Use the previous brush to clean the recess, ensuring that upper and lower part of it is well cleaned.

After having cleaned the dispenser and the drawer recess, replace it and run a rinse programme without any laundry in the drum to flush away any residue.

Cleaning the drain pump



Warning! Disconnect the mains plug from the mains socket.



Regularly check the drain pump filter and make sure that it is clean.

Clean the drain pump if:

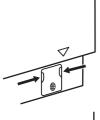
- The appliance does not drain the water.
- The drum does not turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The display shows the alarm code E20.

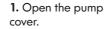


Warning!

- Do not remove the filter while the appliance operates.
- Do not clean the pump if the water in the appliance is hot. Wait until the water cools down

Proceed as follows to clean the pump:



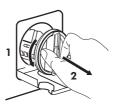




2. Place a suitable bowl below the drain pump access to collect the water that

flows out. Always keep a rag nearby to dry up any water spillages when removing the filter.

- 3. Turn the filter 180 degrees in anticlockwise direction to open it, without removing. Let the water flow out.
- **4.** When the bowl is full of water, turn the filter back and empty the container.
- **5.** Repeat the steps 3 and 4 until the water stops to flow out.



6. Turn the filter anticlockwise to remove it.



7. If it is necessary, remove fluff and objects from the filter recess.

Make sure that the impeller of the pump can rotate. If it does not rotate, contact the Authorised Service Centre.



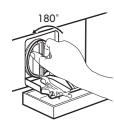
8. Clean the filter under the water tap.



9. Put the filter back into the special guides by turning it clockwise. Make sure that you tighten the filter correctly to prevent leakages.



10. Close the pump cover.



When you drain the water with the emergency drain procedure, you must activate the drain system again:

- Put 2 litres of water in the main wash compartment of the detergent dispenser drawer.
- 2. Start the programme to drain the water.

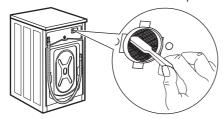
Cleaning the inlet filter and the filter valve

If the appliance takes long to fill with water or doesn't fill, the starting button indicator flashes in red. Check if the water inlet filter and the valve filter are blocked (see chapter "Troubleshooting" for more details).

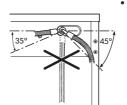
Proceed as follows:



- Turn off the water tap.
- Unscrew the hose from the tap.
- Clean the filter in the hose with a stiff brush.
- Screw firmly the inlet hose back onto the tap.



- Unscrew the hose from the appliance.
 Keep a rag nearby because some water may flow.
- Clean the filter in the valve with a stiff brush or with the piece of cloth.



- Screw the hose back to the appliance turning it to the left or the right to suit the installation. Tight the locknut correctly to prevent water leaks.
- Turn on the water tap.

Emergency drain

If the appliance cannot drain the water, carry out the same procedure, described in 'Cleaning the drain pump' paragraph. If necessary, clean the pump.

When you drain the water with the emergency drain procedure, you must activate the drain system again:

- Put 2 litres of water in the main wash compartment of the detergent dispenser drawer.
- 2. Start the programme to drain the water.

Frost precautions

If the appliance is installed in an area where the temperature can reach values around 0° C or drop below, remove the remaining water from the inlet hose and the drain pump.

- Disconnect the mains plug from the mains socket.
- 2. Close the water tap.
- Put the two ends of the inlet hose in a container and let the water flow out of the hose.
- **4.** Empty the drain pump. Refer to the emergency drain procedure.
- 5. When the drain pump is empty, install the inlet hose again.



Warning! Make sure that the temperature is higher than 0 °C before you use the appliance again.

The manufacturer is not responsible for damages caused by low temperatures.

Troubleshooting



Warning! Refer to Safety chapters.

Introduction

The appliance does not start or it stops during operation.

First try to find a solution to the problem (refer to the table). If the problem persists, contact the Authorised Service Centre.



Warning! Deactivate the appliance before carrying out any check.

In case of major problems, the acoustic signals operate, the display shows an alarm code and the Start/Pause | button may flash continuously:

- EHO The mains supply is unstable. Wait until the mains supply is stable.
- E9 1 No communication between electronic elements of the appliance. Switch it off and switch on again. The programme was not finished properly or the appliance stopped too early. If the alarm code appears again, contact the Authorised Service Centre.
- E 10 The appliance does not fill with water properly. After the proper check, start the appliance again by pressing Start/Pause I button the appliance tries to resume the cycle. If the error persists the alarm code will appear again.
- E20 The appliance does not drain the water.
- E40 The appliance door is open or not closed correctly. Please check the door!
- If the appliance is overloaded, remove some items from the drum and/or hold the door shut while touching the Start/Pause button until the indicator stops flashing (see the picture below).



Possible failures

Problem	Possible solution
The programme does not start.	 Make sure that the mains plug is connected to the mains socket. Make sure that the appliance door is closed. E I I Make sure that there is no damaged fuse in the fuse box. Make sure that the Start/Pause I has been touched. If the delay start is set, cancel the setting or wait for the end of countdown. Deactivate the Child Lock function if it is on. Check the position of the knob on the selected programme.
The appliance does not fill with water properly.	 Make sure that the water tap is open. Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority. Make sure that the water tap is not clogged. Make sure that the inlet hose has no kinks, damages or bends. Make sure that the connection of the water inlet hose is correct. Make sure that the filter of the inlet hose and the filter of the valve are not clogged. Refer to 'Care and cleaning'.
The appliance fills with water and drains immediately.	Make sure that the drain hose is in the correct position. The hose may be positioned too low. Refer to "Installation instruction".
The appliance does not drain the water. E20	 Make sure that the sink spigot is not clogged. Make sure that the drain hose has no kinks or bends. Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". Make sure that the connection of the drain hose is correct. Set the drain programme if you set a programme without drain phase. Set the drain programme if you set an option which ends with water in the tub.

Problem	Possible solution
The spin phase does not operate or the washing cycle lasts longer than usual.	 Set the spin programme. Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.
There is water on the floor.	 Make sure that the couplings of the water hoses are tight and there is not water leakages. Make sure that the water inlet hose and the drain hose have no damages. Make sure you use the correct detergent and the correct quantity of it.
You cannot open the appliance door.	 Make sure that a washing programme that ends with water in tub, has been selected. Make sure that the washing programme is finished. Set the drain or the spin programme if there is water in the drum. Make sure that the appliance receives electrical power. This problem may be caused by a failure of the appliance. Contact the Authorised Service Centre. If you need to open the door, please read carefully "Emergency door opening".
The appliance makes an unusual noise and vibrates.	 Make sure the levelling of the appliance is correct. Refer to "Installation instruction". Make sure that the packaging and/or the transit bolts are removed. Refer to "Installation instruction". Add more laundry in the drum. The load may be too small. Refer to 'Opening the door' paragraph in 'Daily use' chapter.
The programme duration increases or decreases during programme execution.	The AutoAdjust System is able to adjust the programme duration according to the type and the laundry load size. Refer to "The AutoAdjust System load detection" in "Daily Use" chapter.
The washing results are not satisfactory.	 Increase the detergent quantity or use a different detergent. Use special products to remove the stubborn stains before you wash the laundry. Make sure that you set the correct temperature. Decrease the laundry load.
Too much foam in the drum during the washing cycle.	Reduce the quantity of detergent.

Problem	Possible solution
After the washing cycle, there are some detergent residues in the detergent dispenser drawer.	 Make sure that the flap is in the correct position (UP for powder detergent - DOWN for liquid detergent). Make sure you have used the detergent dispenser drawer according the indications given in this user manual.

Service

We recommend the use of original spare parts. After the check, switch on the appliance and press the button || to restart the programme.

If the problem remains, contact your Authorised Service Centre. The necessary data for the service centre is on the rating plate. Refer to 'Inspection check list' chapter.

Emergency door opening

In case of power failure or functioning failure the appliance door remains locked. The washing programme continues when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock function.

Before opening the door:



Caution! Risk of burns! Make sure that the water temperature is not too high and the laundry is not hot. If necessary, wait until they cool down.

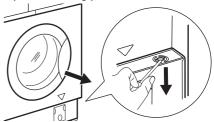


Caution! Risk of injury! Make sure that the drum is not rotating. If necessary, wait until the drum stops rotating. **①**

Make sure that the water level inside the drum is not too high. If necessary, proceed with an emergency drain (refer to «Emergency drain» in «Care and cleaning» chapter).

To open the door, proceed as follows:

- 1. Press the On/Off ① button to switch the appliance off.
- Disconnect the mains plug from the mains socket.
- 3. Pull the emergency unlock trigger downward once. Pull it once again, keep it tensed and, in the meanwhile, open the appliance door. The emergency unlock trigger is located where indicated by the following picture.



4. Take out the laundry and then close the appliance door.

onsumption values

<u>()</u>

Stated values are obtained in laboratory conditions with relevant standards. Different causes can change the data: the quantity and type of laundry and ambient temperature. Water pressure, the supply voltage and the temperature of inlet water may also affect the washing programme duration.

①

Technical specifications may be changed without prior notice to improve the quality of product.

Programmes	Load (kg)	Energy con- sumption (kWh)	Water consumption (litre)	Approximate programme duration (minutes)
Cottons 60°C	8	1.17	79	205
Cotton Energy Saving Programme 60°C ¹⁾	8	1.07	52	260
Cottons 40°C	8	1.01	77	177
Synthetic 40°C	3	0.69	68	135
Delicates 40°C	2	0.54	57	60
Wool 30°C	1.5	0.16	58	70

¹⁾ This programme at 60 °C with a load of 8 kg is the reference programme for energy label data, in compliance with GOST R IEC 60456:2010.

Off Mode (W)	Left On Mode (W)		
0.30	0.30		

The information given in the chart above is compliant with the EU Commission regulation 1015/2010 implementing directive 2009/125/EC.

Technical data

Product type	Built in - Washing Machine
Model	BWM TVAT 7 WH

Dimensions	Width (cm)	59.6	
	Height (cm)	81.9	
	Depth (cm)	54	
Water supply pressure ¹⁾	Minimum	0,5 bar (0,05 MPa)	
	Maximum	8 bar (0,8 MPa)	
Cotton max. load (kg)		8	
Max. spin speed (rpm)		1351	
Energy class	4		
Washing class			
Spinning class			
Washing noise (dB(A))		54	
Spinning noise (db(A))		72	
Average annual energy consumption (kWh) ²⁾	-		
Average annual water consumption (litres) ²⁾	1		

¹⁾ If the pressure in your area is lower or higher, please contact your Authorised Service Centre.
2) The data is based on the Standard Cotton programmes for test institutes assuming 200 cycles per a year.

information on the electrical connection, voltage and overall power is given on the rating plate, on the inner edge of the appliance door.

Environmental concerns

Recycle materials with the symbol \circlearrowleft . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not

dispose of appliances marked with the symbol \(\frac{\mathbb{M}}{\text{w}}\) with the household waste. Return the product to your local recycling facility or contact your municipal office.



Energy efficiency class in Russian Federation: A

Store in a dry place indoors.

The month and year of manufacture of this product are indicated in the serial number, where the first digit of the number corresponds to the last digit of the year of manufacture, and the second and third digits indicate the week number. For example, serial number 14512345 means that the product is made at the forty-fifth week of the year 2021.

Manufacturer: IKEA of Sweden AB, Box 702, 343 81 Älmhult, Sweden

The entity authorized by the manufacturer to take actions in Russia for assessment of the conformity of products: OOO Electrolux Rus, Kozhevnicheskiy proezd 1, 115114, Moskva; tel .: 8-800-444-444-8. www.electrolux.ru

The importer: LLC "IKEA TORG", bld. 1, microraion IKEA, Khimki, Moscow region, 141400 Russia, tel.: +7(495) 737-5301, fax +7(495) 737-5324

For IKEA product quality issues, contact the seller: LLCOOO IKEA DOM, bld. 1, microraion IKEA, Khimki, Moscow region, 141400 Russia; tel.: +7 (495) 666-2929, www.ikea.ru

Made in Italy

IKEA guarantee

How long is the IKEA guarantee valid?

This guarantee is valid for **5 years** from the original date of purchase of your appliance at IKEA. The original sales receipt is required as a proof of purchase. If service work is carried out under quarantee, this will nor extend the guarantee period for the appliance.

Who will execute the service?

An IKEA authorized service partner network will provide the service.

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered. provided that the appliance is accessible for repair without special expenditure and that the fault has been caused by faulty construction or material faults covered by the augrantee. On these conditions the respective local regulations are applicable. Replaced parts become the property of IKFΔ

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide whether it is covered under this guarantee. If considered covered, IKEA service provider or its authorized service partner will then either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear;
- Deliberate or negligent damage, damage caused by carelessness, failure to observe operating instructions, incorrect installation or by connection to the wrong voltage; damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions;
- Consumable parts including batteries and lamps;
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings (these parts will only be covered by the guarantee if the service center confirms that they have been caused by production faults).
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by improper installation.

- Damage during the use of the appliance in a non-domestic environment i.e. professional or other use associated with business activities.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- The conditions for the installation of IKEA appliances, except for the cases when installation is required due to repairs or replacement of faulty parts.
- The cost for carrying out the initial installation is not included into the price of the appliance you purchase from IKEA. If an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary. This restriction does not apply to installation carried out by a qualified specialist using our original parts in order to adapt the appliance to the technical safety specifications of another EU country.

Applicability of national laws

The IKEA guarantee gives you specific legal rights, which cover or exceed local demands, which may differ from country to country.

Area of validity for appliances purchased in Russia

This guarantee applies only to appliances purchased in Russia. An obligation to carry out services in the framework of the guarantee exists only if the appliance was installed in accordance with the following requirements:

- technical specifications of the country in which the guarantee claim is made;
- safety rules stipulated in Assembly Instructions and User Manual.

IKEA authorized service partner

Please do not hesitate to contact IKEA After Sales Service to:

- make a service request under this guarantee;
- ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture. The service won't provide clarifications related to:
 - the overall IKEA kitchen installation
 - connections to electricity (if machine comes without plug and cable), to water and to gas. These works have to be executed by an authorized service engineer
- ask for clarification on functions and operation of the appliance purchased from IKEA

To ensure that we provide you with the best assistance, please read carefully the accompanying documents and the User Manual before contacting the service.

How to reach us if you need our service



Please refer to the last page of this manual for the full list of IKEA appointed service partners.

- In order to provide you with a quicker service, we recommend that you specify the article number (12-digit service code and 8-digit item code) given in this booklet when you call the service. Before calling us, assure that you have to hand the IKEA article number (8 digit code) and the Serial Number (8 digit code that can be found on the rating plate) for the appliance of which you need our assistance.
- **YOU MUST SAVE THE SALES RECEIPT!** The sales receipt is your proof of purchase and you must hand it in as you claim guarantee service.

Do you need extra help?

For any additional questions not related to After Sale service, please contact our nearest IKEA store call Centre. We recommend you read the appliance documentation carefully before contacting us.

The service life of this item is 10 years.

After end service life, your product can still be used if you follow the safety information and other instructions in the user manual. When you decide to stop using the product, please contact your local recycling facility to legally destroy the appliance.

Specifics of sales of technically sophisticated household goods, approved by the Decree of the Government of the Russian Federation No. 55 19/01/1998

 Electrical appliances and machines, household gas equipment and other technically sophisticates household goods before supply to salesroom or to the delivery point should undergo presale preparation which includes:

- Unpacking of goods, clearing of manufacturing grease, dust, and chips, visual inspection of goods, package check, quality check, availability of the necessary information about the item and its manufacturer, assembly and setup of the device if necessary.
- Samples of the goods offered for sale have to be placed in the salesroom, have the issued labels with the indication of the name, the brand, model, part number, price and short summaries supporting with key technical characteristics.
- Upon the demand a buyer should be informed about set-up and functioning of goods, which have to be shown in assembled, technically sound state.
 Devices not demanding special connections are shown in the operating state.
- The person performing sales upon the demand of the buyer checks quality of goods, availability of its documentation, and price accuracy in presence of the buyer.
- With the handling of technically sophisticated household appliances the buyer is given sets of accessories and documents established by the manufacturer (technical data sheet or other document replacing it with the indication of date and the place of sale, the maintenance instruction and other documents).
- In case the cash voucher for goods does not contain a description of goods and the article the buyer is given a sales receipt with the goods, in which these data are specified, the name of the seller, date of sale, the price of goods and the person which is directly carrying out sale of goods, and the signature.
- The seller or the organization performing functions of the seller under the contract are obliged to carry out assembly and (or) installation (connection) at the buyer's site of technically sophisticated

- goods, if due to requirements of standards or the technical documentation attached to goods (technical data sheet, the maintenance instruction) the buyer is not allowed to do it by himself.
- Information about organizations performing these tasks the seller is obliged to handle to the buyer at the moment of sale.
- If the cost of assembly and (or)
 installation of goods is included, then the
 specified works have to be performed by
 the seller or a related organization free
 of charge.
- Household microwave ovens, electric ovens, toasters, electric kettles and other electric household appliances used for heat treatment of products and cooking are included in the Inventory of long-term use of goods, which are denied with the requirement of the buyer about nonrepayable granting a substitution goods while repair or replacement of similar goods, the approved Resolution of the Government of the Russian Federation of 19.01.1998 No. 55 does not extend.
- Household machinery and appliances, household gas equipment, household gas devices and other technically sophisticated goods of household use on which warranty periods are installed are included in the List of non-grocery goods of appropriate quality which are not subject to return or exchange for the similar goods of different size, form, dimension, colouring or complete set approved by the Resolution of the Government of the Russian Federation of 19.01.1998 No. 55.

Country	Phone number	Call Fee	Opening time	
België		Binnenlandse gesprekskosten	8 tot 20 Weekdagen	
Belgique	070 246016	Tarif des appels nationaux	8 à 20. En semaine	
	00359888164080	11		
България	0035924274080	Такса за повикване от страната	От 9 до 18 ч в работни дни	
Česká Republika	246 019721	Cena za místní hovor	8 až 20 v pracovních dnech	
Danmark	70 15 09 09	Landstakst	man fre. 09.00 - 20.00 lør søn. 09.00 - 18.00	
Deutschland	+49 1806 33 45 32*	* 0,20 €/Verbindung aus dem Fest- netz max. 0,60 €/Verbindung aus dem Mobilfunknetz	Werktags von 8.00 bis 20.00	
Ελλάδα	211 176 8276	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες	
España	91 1875537	Tarifa de llamadas nacionales	De 8 a 20 en días laborables	
France	0170 36 02 05	Tarif des appels nationaux	9 à 21. En semaine	
Hrvatska	0038516323339	Trošak poziva 27 lipa po minuti	radnim danom od ponedjeljka do petka od 08:00 do 16:00	
Ireland	0 14845915	National call rate	8 till 20 Weekdays	
Ísland	+354 5852409	Innanlandsgjald fyrir síma	9 til 18. Virka daga	
Italia	02 00620818	Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali	
Κυπρος	22 030 529	Υπεραστική κλήση	8.30 έως 16.30 κατά τις εργάσιμες ημέρες	
Lietuva	5 230 06 99	Nacionalinių pokalbių tarifai	Pr Ketv.: 8:00 - 12:00, 12:45 - 17:00 Pnkt.: 8:00 - 12:00, 12:45 - 15:45	
Magyarország	06-1-252-1773	Belföldi díjszabás	Hétköznap 8.00 és 17.00 óra között	
Nederland Luxembourg	0900 - 235 45 32 (0900-BEL IKEA) 0031 - 50 316 8772 (internationaal)	Geen extra kosten. Alleen lokaal tarief.	ma-vr: 8.00 - 21.00 zat: 9.00 - 21.00 zon / pub. vakantie: 10.00 - 18.00	
Norge	22723500	Takst innland	8 til 20 ukedager	
Österreich	+43-1-2056356	max. 10 Cent/min.	Mo - Fr 8.00 - 20.00 Uhr	
Polska	801 400 711	Stawka wg taryfy krajowej	Od 8 do 20 w dni robocze	
Portugal	211557985	Chamada Nacional	9 às 21. Dias de Semana *excepto feriados	
România	021 211 08 88	Tarif apel naţional	8 - 20 în zilele lucrătoare	
Россия	8 495 6662929	Действующие телефонные тарифы	с 8 до 20 по рабочим дням Время московское	
Schweiz		Tarif für Anrufe im Bundesgebiet	8 bis 20 Werktage	
Suisse	031 5500 324	Tarif des appels nationaux	8 à 20. En semaine	
Svizzera	031 3300 324	Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali	
Slovenija	38618108621	lokalni strošek je običajna tržna vred- nost, odvisna od ponudnika telefonije	8.00 – 16.00 ob delavnikih	
Slovensko	(02) 3300 2554	Cena vnútroštátneho hovoru	8 až 20 v pracovných dňoch	
Suomi	030 6005203	Lankapuhelinverkosta 0,0835 €/puhelu + 0,032 €/min Matkapuhelinverkosta 0,192 €/min	arkipäivisin 8.00 - 20.00	
Sverige	0775 700 500	lokalsamtal (lokal taxa)	mån-fre 8.30 - 20.00 lör-sön 9.30 - 18.00	
United Kingdom	020 3347 0044	National call rate	9 till 21. Weekdays	
Србија	+381 11 7 555 444 (ако позивате изван Србије) 011 7 555 444 (ако позивате из Србије)	Цена позива у националном саобраћају	Понедељак – субота: 09 – 20 Недеља: 09 – 18	
Eest	ti, Latvija, Україна	www.ikea.com		

